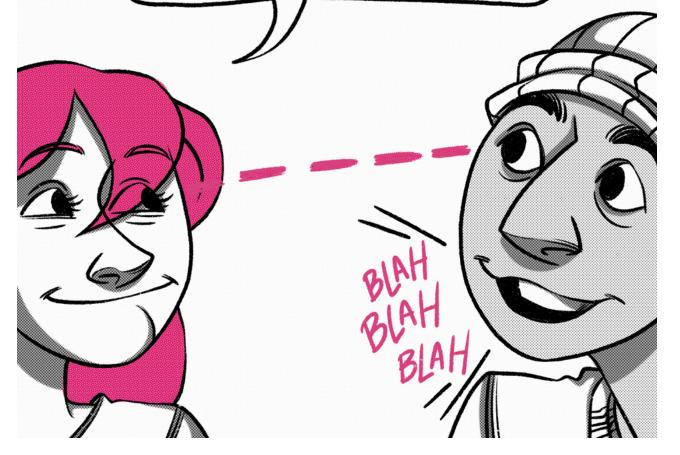
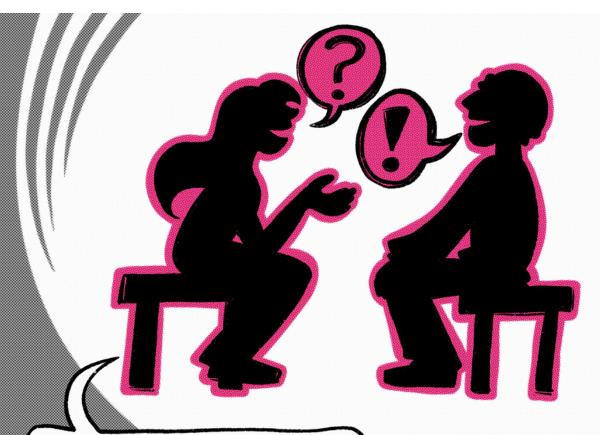


First of all, you wanna actually make eye contact. I know, wild. You don't need to be aggressive with it, but it's an important part of signaling that you are there and you are paying attention.









Ask follow-up questions!
It shows you're interested and engaged in what they have to say.

These tools apply to more than just conversations with friends! This kind of thing could even be applicable to a job interview, or meeting someone totally new. Active listening skills are an essential